PRINTED: 11/19/2019

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: С B. WING IL6005144 09/16/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 JENKISSON **CLARIDGE HEALTHCARE CENTER** LAKE BLUFF, IL 60044 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) S 000 Initial Comments S 000 Facility Report Investigation of September 3, 2019/IL115459 Statement of Licensure Violations S9999 Final Observations S9999 300.610a) 300.1210b) 300.1210d)6) 300.3100d)2 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care Attachment A and services to attain or maintain the highest practicable physical, mental, and psychological Statement of Licensure Violations well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

care and personal care shall be provided to each resident to meet the total nursing and personal

Electronically Signed

TITLE

(X6) DATE 10/04/19

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FORM APPROVED Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6005144 09/16/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 JENKISSON **CLARIDGE HEALTHCARE CENTER** LAKE BLUFF. IL 60044 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 Continued From page 1 S9999 care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.3100 General Building Requirements d) Doors and Windows 2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required. (B) Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. These requirements were not met as evidenced Based on observation, interview and record review the facility failed to supervise R1 who is

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high risk for elopement. The facility failed to ensure corridor doors and exit doors were alarmed and functioning. The facility failed to accurately assess a resident at risk for elopement

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and told crew where she was from and that the patient has dementia. The patient was from facility and was supposed to be unable to leave the facility on her own. Crew made contact with nursing home which supplied the patient's information and sent interpreter with patient ..."

The local hospital's history and physical dated September 4, 2019 for R1 shows, "Chief

Complaint: Facial injury and confusion. History of present illness: R1 is a 81 year old female who has a past medical history of Dementia, essential

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September 3, 2019 around 12:25 PM. He tried to explain to her that she needed to be upstairs but because R1 is Korean speaking, she did not understand him. He put her in the elevator alone and sent her back upstairs. V13 said he called the nurse on the second floor (V7 Licensed Practical Nurse) and told him that R1 was coming back upstairs on the elevator alone. This was the last time he saw R1 at 12:25 PM. This was the second time she had come downstairs that day. V13 stated the first time R1 came down stairs was around 10:00 AM and "(V14 Human Resources) saw her at that time and took her back upstairs." He stated, some of the residents went out on an outing with activities. "I saw them (the other residents) coming back from the activity. I didn't see her at that time. If I saw her I would have stopped her. I know she is one that is trying to leave."

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
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(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTI CROSS-REFERENCED TO TI DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE	
S9999	Continued From page 5 On September 10, 2019 at 4:11 PM, V2 Director		S9999				
	have put R1 in the	/13 Receptionist should not elevator alone. He should neone to go with R1 back					
	Resources stated, in the morning arou 2019. She came do receptionist desk a followed her and as and she said she would her he was on kind of chilly outsid upstairs. The day 2019) she (R1) car upset. She was would her and walke Then I brought her her back upstairs."	1019 at 11:31 AM, V14 Human "I took her (R1) back upstairs and 9:00 AM on September 3, own here. I was sitting at the tothe tothe computer and saw her. I sked, "Where are you going?" was going to her son's house. I his way here and that it was e. Then I took her back before, Monday (September 2, me down here and was really alking really fast, so I went out d with her down the street. back to the facility and took V14 stated, she didn't know g downstairs, "the elevator, I					
	Practical Nurse (LF was a wanderer ar the past. On Septe by two drivers tryin highway. R1 trippe left eyebrow and up am not sure how F lunch time, V13 reche was sending R4 the elevator alone.	2019 at 9:30 AM, V7 Licensed PN) stated, the staff told me R1 and had a history of eloping in tember 3, 2019, R1 was seen g to cross the 4 lane busy and and sustained bruises to her pper lip. The police came. I R1 got off the unit. Around ceptionist called him and said I upstairs from the first floor in He told V17 Certified Nursing get R1 off of the elevator.					
	stated, on Septem	2019 at 10:08 AM, V17 CNA ber 3, 2019 V7 LPN told him g back up on the elevator. He					

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	on second floor. The R1. V17 CNA said was not at the noor went out to Walmar On September 5, 2: Director stated, "I to Director of Nursing manager on September 6, 2: Director of Nursing manager on September 5, 2: Director of Nursing (R1) got out on September 5, 2: Director of N	If the elevator and put R1 back hat was the last time he saw that he told V7 LPN that R1 meal. V7 LPN told him, R1 twith activities. O19 at 11:37 AM, V6 Activity old V1 administrator, V2 (DON), and V11 dietary mber 3, 2019 which residents an outing and won't have lunch new nurse here and he doesn't entia unit residents do not go ities. O19 at 10:58 AM, V3 Assistant (ADON) stated, "The resident of the building by the backdoor by hich was not alarmed or R1 door. That day we had an don't know if R1 went with 11 had gotten out of the normally we get R1 before					

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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\$9999	Continued From pa	ige 7	S9999			İ
	second floor contin- have worn out the k facility's alarm door the door documents on August 18, 2019 working. V8 stated but confirmed that k time he checked th On September 5, 2	019 at 10:27 AM, in the				
	not alarm when the	k door by the laundry room did door was opened. This ne parking lot on the side of ont of the building.				
	staff stated, he wor September 3, 2019 building. He turned by the laundry roon coming. "It's normal because of deliveri	2019 at 10:32 AM, V9 dietary riked in laundry on Tuesday when R1 eloped from the difference the alarm off (the back door in) because a delivery was all to leave the door unalarmed es." He stated, he never ack on after the delivery.				
	manager stated, or the front desk/rece Parcel Service go t called V9 and told I stated that was are V9 never re-set the R1's nursing notes July 19, and July 2	2019 at 11:45 AM, V11 dietary in September 3, 2019 he was at ption area and saw United to the back of the building. "I him to unlock the door." He bund 1:00/1:15 PM. He added, a alarm after the delivery. on July 7, July 10, July 11, 21, 2019 shows, R1 making o get into the elevator.				
	door on the second R1's nursing elope	R1 opened the south hallway difloor. ment risk assessment dated hows, R1 is not at risk for				

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only able to identify 3 out of 7 residents identified

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